

FAQ Bosna

1. Private hospitals and laboratories in Bosnia and Herzegovina

Sarajevo:ASA Hospital is one of the most complete private healthcare options. It is a private general hospital with more than 20 departments, including internal medicine, cardiology, pediatrics, gynecology, surgery, radiology and laboratory. The emergency center is open 24/7, and the website is also available in English. ([ASA Hospital](#))

[ASA Hospital — official website](#)

For outpatient examinations and a laboratory, there is also the Atrium Polyclinic, [185 Dzemala Bijedica](#), and The Lab Center at Mehmeda Spaha.

Banja Luka:The Dr Kostić Special Hospital provides private specialist and surgical health services. The City of Banja Luka also lists it among the registered private hospitals. ([Kostic Clinic](#))

[Dr Kostić — official website](#)

For laboratory analyses, a practical option is AQUALAB, which according to our data works **24/7, 365 days a year**. ([AQUALAB](#))

[AQUALAB — official website](#)

Mostar:Vitalis Polyclinic provides a wide range of specialist and diagnostic services; its status as a healthcare institution and certain tertiary services are confirmed by official registers. ([Official Gazette](#)) For laboratory analyses, there are also The Lab Mostar and Vele-lab laboratories.

2. Bookkeeping agencies and assistance with starting a business

Sarajevo:Markart d.o.o. is particularly interesting for residents because it explicitly states experience with international companies and communication on **Bosnian, English and German**. Provides accounting, tax consulting, payroll and business-support services. ([Markart d.o.o.](#))

[Markart — official website](#)

The second option is Capitalia d.o.o., [Zmaja od Bosne 47a](#), which provides accounting, tax consulting and business start-up support. ([Capitalia - Accounting for your business](#))

[Capitalia — official website](#)

Banja Luka:Among the proven local options are Profi Nova, [Saint Sava Avenue 59](#), i DConsulting S.P., [First Krajina Corps 13](#).

Mostar:Account Agency, Lacina, provides accounting services and business consulting. ([Agency Account](#)) Another local option is TIPS d.o.o. Mostar.

Important: **An accountant is not a substitute for a lawyer/notary when establishing a company.** Foreign founder situations will often require a combination of an accountant and a lawyer.

3. Notary.

Sarajevo: The Ministry of Justice of the Canton of Canton publishes the official list of notaries; the last found list has been updated **10. times 2026**. (mpu.ks.gov.ba)

[Official list of notaries — Sarajevo Canton](#)

An example of a central location is Notary Jasmina Selimović, [Zmaja od Bosne 47a](#).

Banja Luka: use the directory **Notary Chambers of the Republika Srpska** and choose a notary according to the official area and location.

Mostar: use the directory **Notary Chambers of the Federation of BiH**, in which notaries from the FBiH are registered; The Chamber confirms that all notaries from the FBiH and the Brčko District must be registered in its directory. (hrmis.adsfbih.gov.ba)

4. Lawyers dealing with the residence of foreigners / immigration procedures

We can be a lot more precise here because there are offices that **explicitly state immigration law as an area of work**.

Sarajevo: Legal 387 explicitly deals with visas, temporary and permanent residence, work permits, registration/deregistration of residence and documentation for foreigners. (legal387.com)

[Legal 387 — Immigration](#)

Another option is Marić & Co Law Firm, which has a special immigration area for residence permits, permanent residence, work permits and family member status. ([MARIC & Co](#))

[Marić & Co — Immigration](#)

Banja Luka: IKM Legal explicitly states immigration law and foreigners' rights, including temporary residence, work permits and long-stay visas. ([NKM Legal](#))

[NKM Legal — official website](#)

Also, Law Firm Sajić has a special area **Immigration and Citizenship**, including temporary/permanent residence and representation of foreigners before administrative bodies. ([Lawyer Sajić](#))

[Sajić — Immigration and Citizenship](#)

Mostar:Raguž Legal explicitly offers relocation support to foreigners: temporary/permanent residence, work permits, residence registration, bank accounts and doing business in BiH, with communication on **Bosnian, English and German**. ([Raguž Legal](#))

[Raguž Legal — relocation assistance](#).

5. Real estate rental and purchase agencies

Sarajevo:Talco Real Estate, [Petrakijina 24](#), i BAULAND - Real Estate, [Nedima Filipovica 8](#), are among the relevant local options.

Banja Luka:Jonix real estate, [King Peter I Karađorđevića 85](#), and the Condo Banja Luka Real Estate Agency, [Veselina Maslese 1](#).

Mostar:Arimes Nekretnine Mostar is particularly interesting for residents because it has a separate service on its English website. “**Foreign Nationals**” and provides support to foreign buyers through the purchasing and documentation process. ([Arimes](#))

[Arimes — Foreign Nationals / Real Estate](#)

Another proven option is GAMA Real Estate, which has an English version of the site and claims to have been in business for over 19 years. ([GAMA Real Estate](#))

[GAMA Real Estate — official website](#)

Real-estate agent ≠ independent legal adviser.

Before buying, you should check ownership, encumbrances, reciprocity and contract separately. We already cover this in G07.

6. Pharmacies by city

Sarajevo:Public Health Institutions of Sarajevo have **47 business units**, and several locations are open 24/7, including Marijin Dvor, Baščaršija, Otoka and Hitna apoteka. ([apoteke-sarajevo.ba](#))

[JU Apoteke Sarajevo — locations and duty pharmacies](#)

Banja Luka:The City of Banja Luka states that there are a large number of pharmacies operating in the city area and states that they are on duty **1. maj**. ([City of Banja Luka](#)) Among other local options is the Medico-S Pharmacentrum Pharmacy.

Mostar:The Croatian National Health Insurance Institute publishes a very useful official list of contracted pharmacies with addresses, telephone numbers and opening hours. ([Health Insurance Institute of HNŽ/K](#))

[Official pharmacy list — Mostar/HNK](#)

7. Moving and cleaning agencies for houses and apartments

Sarajevo: A&M Company d.o.o is available for cleaning, [Wilson's Promenade 10](#) For deep cleaning, there is also Deep Cleaning - Zuka.

Banja Luka: For moving services, Selidbe Banja Luka - Transport Services is available, [Ravnogorska 3](#), as well as Transport, moving, transportation services. Futuris & SB Banja Luka.

Mostar: Among the specialized options found is ATLAS Transportation of goods and removals, [Kneza Viseslava 19](#). “.

8. Car service, vehicle registration and auto parts

Here it is necessary to distinguish **technical inspection/registration, vehicle service i parts sales.**

Sarajevo: There is an Autocenter for technical inspection and registration. [BH Sarajevo, Topal Osman Pashabb](#). For administrative support regarding registration, there is also Vehicle Registration Sarajevo - FA Auto, Malta 11.

Banja Luka: Technical inspection and vehicle registration AC GRANOLIĆ, Prote Dušana Subotića 5, and Brčko gas technical inspection Banja Luka.

Mostar: Attestation centar d.o.o.

9. "Home handyman" / handyman

For electricians, plumbers, heating/AC technicians and general handymen, use verified local service platforms or community recommendations. Always confirm the scope of work and price before work begins.

10. Playrooms, entertainment and daycare

Sarajevo: for a children's playroom there is SPACELAND cafe & playroom Sarajevo, Dejzina Bikića. Another option is The Dream Playground, [Kurt Schork 7](#).

Banja Luka: KiDS Escape Room Banja Luka - birthday party and playroom, [Petra Mećave 2e](#).

Mostar: KiDS Escape Room Mostar - BIRTHDAY PARTY and PLAY ROOM for children, [King Tomislav 11e](#), and Simba Playroom, Kneza Višeslava.

11. To the restaurant

Sarajevo:

Dveri — traditional/Balkan cuisine, [Prote Bakovića 12](#).

Klopa — expanding menu and vegetarian options; Visit BiH considers it suitable for vegetarians and vegans. ([Visit B&H](#))

Brunch Sa — a convenient breakfast/brunch option in the city center.

Banja Luka:

Kazamat — a well-known option for local/traditional cuisine.

Stara Ada — a restaurant in an ambience along the Vrbas River.

Mala Stanica — central location and a wider restaurant menu. The Banja Luka Tourist Organization particularly emphasizes the strong local gastronomic offer and traditional dishes as an important part of the city's identity. ([Banja Luka Tourism Official](#))

Mostar:

For traditional cuisine **Fountain**, and for a more modern/mixed menu **Food House**; Visit BiH also lists both in the context of vegetarian options. ([Visit B&H](#))

12. Wedding and celebration halls

Sarajevo:

Sarix I Wedding Salon NS Sarajevo — a specialized space for weddings and celebrations.

Hotel Malak Regency — hotel/event option in Ilidža for larger events.

Banja Luka:

Hill Residence - Celebration Salon — a venue for weddings and events in a natural setting; its website lists a capacity of up to 150 people and additional event services. ([Hill Residence](#))

Fil-Mar Bridal Salon (Filmar) — a specialized bridal salon.

As an additional option, there is also the Olimp Wedding Salon, which features a restaurant, two stages, and a children's playroom. ([svadbenisalonolimp.com](#))

Mostar:

Mepas Hotel It has halls for weddings and other events with a capacity of up to 700 seats. ([MEPAS HOTEL](#))

Hotel Buna offers indoor and outdoor wedding/event space for around 250 guests and more. ([hotelbuna.com](#))

For smaller/more luxurious events, the option is **Emporia Hotel**, which is also explicitly presented as a wedding/event venue. ([emporia.ba](#))

13. Megamarkets and health food stores

For everyday shopping, the most practical are large chains that exist in several cities.

Sarajevo / Banja Luka / Mostar: Mercator/Konzum have large sales facilities in all three cities. Mercator lists, among other things, locations in Sarajevo, Banja Luka and Mostar. (mercator.ba)

Depending on the city, the following are also relevant: **Bingo, Tropic, Moj Market and other local chains.**

For specialized health/organic foods:

Sarajevo: BIOfan in Sarajevo City Center has more than 1,000 organic, vegan, gluten-free and other health-food products. (scc.ba)

Banja Luka: BioShop Minela and the health food store Priroda are among the proven specialized options. (Nature as a gift - Bosnia)

Mostar: Herbalno herbal center has multiple locations in Mostar; Visit BiH also lists Biotime as a local organic store. (Nature as a gift - Bosnia)

14. Pets: veterinarians

Sarajevo:

Saraj Vet — veterinary clinic in Grbavica.

Vetlife — a veterinary clinic with extended opening hours.

Ketti Sarajevo Veterinary Station — another proven option.

Banja Luka:

Vet Center — examinations, vaccination/chipping, surgery, diagnostics, laboratory and issuing of travel documents for pets. (Veterinary station Vet Center)

BL VET — another well-rated local option.

MIM COOP is another long-standing pet clinic; it states that it has been operating since 1997 and provides checkups, vaccinations, lab work, surgery, and microchipping. (MIM COOP Vets Banja Luka)

15. Hotels for dogs, cats and other pets

Sarajevo:

Pet Hotel for dogs and cats Sarajevo — pet boarding, operates 24/7 according to current business data.

DA Pet Care doo — pet boarding/sitting.

Pet Home - a hotel for dogs and cats — another proven local option.

Banja Luka:

Boarding house and dog daycare center “Petli”

Boarding house and dog daycare center “Petli” Address: [Nedeljka Cabrinovica 6, Banja Luka 78000, Bosnia & Herzegovina](#)

Punalua Dog Boarding House

Punalua Dog Boarding House [Web](#) Address: Debeljaci bb, Banja Luka 78000, Bosnia & Herzegovina Phone: [+38766928634](#)

Garfield Cat Guesthouse

Garfield Cat Pension Address: [Frana Supila 37, Banja Luka 78000, Bosnia & Herzegovina](#)

Mostar: We do not yet have a strong enough verified signal for a pet hotel that we would currently recommend without additional verification.

16. Delivery – courier agencies

For food and local delivery, **Glovo** operates in several BiH cities including Sarajevo, Banja Luka and Mostar. ([Glovoapp](#))

The following are relevant for packages and documents in BiH:

- BH Post Office
- Post Office of Srpska
- HP Mostar
- DHL
- EuroExpress
- X Express
- A2B Express Delivery
- Express One

Regulatory/parliamentary data on the postal services market list the aforementioned public operators and several private courier companies. ([Parliament](#))

17. Hunting and fishing – shops for hunters and fishermen.

Directory research still required before publication.

18. Can I travel to neighboring countries with a BiH resident card without a passport?

You should not assume that the BiH residence card replaces a passport.

A temporary or permanent residence permit in BiH is proof of your legal status in BiH, but it is not a general international travel document. To cross the border, you generally need a valid travel document — most often a passport.

Does a BiH residence permit allow you to enter a certain neighboring country?**without additional visa** depends on:

- your citizenship;
- the country you are traveling to;
- types of BiH residence;
- and the rules of that country.

Therefore, the practical rule is:

When traveling internationally, carry your passport and BiH residence card..

19. What is the longest I can stay outside Bosnia and Herzegovina if I am a resident?

The answer depends on whether you have **temporary or permanent residence**, and whether you are planning permanent residence.

For temporary stay One should not start from the “30 days” or “90 days per year” rule from the Montenegrin document — that is not a BiH rule.

If your goal is later **permanent residence**, the standard rule of continuity is particularly important: during the five-year qualifying period, multiple absences may not exceed a total of **10 months**, or one individual absence **6 months**, with special rules for the Blue Card and certain exceptions.

If you already have **permanent residence**, it may be cancelled if it is determined that **you have not resided in BiH for more than one year**, or even in the case of a shorter absence if the circumstances clearly show that you do not intend to return and live permanently in BiH. For a former Blue Card holder, a longer period of two years is relevant. ([OFF](#))

Temporary resident: check the rules for your specific status and pay special attention to PR continuity limits. Permanent resident: an absence of more than one year may jeopardize your status.

And one more important thing:

Immigration residence and tax residence are not the same thing.

Don't automatically use "183 days" as the answer to the question of how long you can be outside of BiH — that's primarily a tax issue, not an immigration issue.

20. How do I open a company in Bosnia and Herzegovina as a foreigner and what documentation do I need?

A foreign citizen can be the founder and owner of a company in BiH. FIPA confirms that foreign investors have **national treatment**, i.e. in terms of investment, they generally have the same rights and obligations as domestic investors, with legal and sectoral exceptions. ([OFF](#))

The procedure depends on whether you are establishing a company in **FBiH, Republika Srpska or Brčko District**.

For **FBiH**, FIPA states the basic sequence:

1. founding act / founding agreement;
2. payment of share capital;
3. registration with the competent court;
4. business account;
5. tax registration of the company and employees. ([OFF](#))

For **Republika Srpska**, the registration process goes through **APIF-a**, which links registration and assignment of a tax/statistical number, followed by an invoice and other obligations. ([OFF](#))

The documentation depends on the legal form and whether the founder is a natural person or a legal entity, but a foreign founder should expect:

- valid passport / identification document;
- founding act;
- information about the owner and director;
- proof of capital where required;
- headquarters address;
- possibly apostille/legalized and translated foreign documents;
- registration and tax returns.

Important:

Opening a company does not automatically grant the right to reside or the right to work.

If the foreign founder wants to **live and work in BiH through a company**, then additional immigration/work conditions are included, which we cover in detail in G09.

FIPA also maintains a current overview of relevant laws for the FBiH and RS, including Company Law FBiH 81/15 and 75/21 and the RS law with amendments through 2025. ([OFF](#))

21. Which lawyers can I hire to represent me and who speak English/Russian/Chinese/Turkish?

For **English language** there are multiple offices that work with international clients and foreigners.

Sarajevo: Legal 387 and Marić & Co have an immigration/foreigners practice and work in English.

Banja Luka: NKM Legal and Sajić have an immigration/citizenship practice and international clients.

Mostar: Raguž Legal offers relocation support to foreigners and explicitly works in English and German.

For **Russian, Chinese and Turkish** I wouldn't claim that a particular office has an in-house lawyer for that language without direct verification. A safer model is:

immigration lawyer + certified court interpreter for the required language.

22. Translation agencies / court interpreters

For official procedures, it is most important to use **permanent court interpreter**, and not just a commercial translation agency.

There are official lists of permanent court interpreters by language for the territory of the Federation of Bosnia and Herzegovina. The current list from 2025 includes, among other things:

- English;
- Russian;
- Turkish;
- Ukrainian;
- German;
- French and other languages. ([Municipal Court in Mostar](#))

Older official lists include **Chinese**. ([Sarajevo Cantonal Prosecutor's Office](#))

Sarajevo / FBiH: use the official address book of the Federal Ministry of Justice / [pravosudje.ba](#).

Mostar / Croatian National Theatre: The courts also refer to the official lists of permanent court interpreters for the Croatian National Council. ([Sarajevo Cantonal Prosecutor's Office](#))

Republika Srpska: use the appropriate official list of court interpreters for the RS.

23. Professor / school for learning Bosnian/Croatian/Serbian language

Sarajevo: The Linguists Association organizes courses in Bosnian/Croatian/Serbian as a foreign language, both online and in person. The current program lasts 12 weeks and has 48 lessons, with groups of up to eight participants. ([Linguists](#))

Another very relevant option is **Bosnian2GO**, a specialized Bosnian language school for foreigners, with levels A1–C2 and online/in-classroom format. ([Bosnian2Go](#))

Sarajevo / Mostar / online: [MyButterfly.me](#) - Online language services for all languages spoken in the Balkans.

The Institut français de BiH also offers B&H courses for foreigners, including live classes in Sarajevo and Mostar and an online option. ([French Institute of Bosnia and Herzegovina](#))

24. What documents do I need to bring from my home country to apply for residency in BiH?

There is no one universal list for every basis for residence, but for the first temporary residence, you should typically count on documents such as:

- valid passport;
- a certificate from your country of origin stating that no criminal proceedings are being conducted against you and/or a certificate of no criminal record, not older than six months;
- civil documents such as birth or marriage certificates if they are relevant to your grounds;
- diplomas/certificates or business documents if relevant to the job, study or company;
- proof of accommodation;
- proof of means of support;
- health insurance;
- medical certificate where required. ([Warsaw](#))

Foreign documents must be submitted in original or certified copy, and documents in a foreign language must have a court-certified translation into one of the official languages of BiH. ([SPS.GOV.BA](#))

Apostille/legalization depends on the country and the document; it should not be assumed that an Apostille is always required.

25. How do I re-register if I change my residential address?

If you have **temporary stay**, you must report a change of address within **48 hours** to the competent office of the Service for Foreigners' Affairs or the police. ([OFF](#))

If you have **permanent residence**, change of address must be reported within **eight days**. ([OFF](#))

The required documentation depends on the accommodation and the competent office, so before leaving, you should check what the specific SPS field office requires.

26. How to buy a car/motorcycle in BiH and register it in your name?

A foreigner can purchase a vehicle, but registration depends on their residency status and jurisdiction.

The basic steps are:

- proof of ownership;
- technical inspection;
- insurance;
- paid prescribed obligations;
- registration with the competent internal affairs authority.

The law also provides for **temporary registration** for certain vehicles and foreign owners; temporary registration may be valid for up to one year, with the possibility of extension in prescribed cases. ([IDDEEA](#))

If a foreigner changes their address or place of residence, the change must also be reported in the vehicle registration. ([IDDEEA](#))

27. Can I drive in BiH with my foreign driver's license or do I have to exchange it?

Yes, a valid foreign driver's license can be used in BiH under legal conditions.

For a person **permanent residence** there is an important deadline: a foreign driver's license can be used for the longest time **six months** upon entry into BiH or upon acquisition of permanent residence, depending on the specific legal rule, after which a replacement for a BiH permit is required.

For temporary residence, the rule depends on the status and recognized foreign permit, so I would not universally apply "6 months" to every temporary resident.

The competent authority for replacement is the cantonal Ministry of Interior in the FBiH, the Ministry of Interior of the RS or the competent authority of the Brčko District.

28. Can I buy a boat in my name and use it for personal purposes?

Yes, it is possible to buy and register a boat/vessel, but the procedure is not completely uniform for the entire BiH and depends on the competent captaincy and jurisdiction.

Registration typically requires:

- proof of ownership;
- technical/serviceability of the vessel;
- prescribed documentation about the vessel;
- insurance where applicable;
- prescribed fees.

Proper handling of a motorboat may be required. **boatmaster's license/certificate**, depending on the type of vessel and regulations.

29. What trails and mountains do you recommend for hiking in BiH?

Sarajevo:

Trebević — most practical for city hiking and short tours.

Skakavac/Ozren — great for easy and medium tours and a waterfall.

Bjelašnica — a large selection of routes from easy to more challenging.

Banja Luka:

Krupa na Vrbasu — trails along springs, waterfalls and a monastery; the Banja Luka Tourist Organization lists it among the key rural attractions. ([Banja Luka Tourism Official](#))

Tijesno Canyon — an attractive area for outdoor activities.

Manjača — a wider area suitable for excursions, trail/hiking and rural tourism. ([Banja Luka Tourism Official](#))

Mostar / Herzegovina:

Fortica above Mostar — easily accessible and great for panoramic walks.

Prenj — one of the most impressive, but demanding mountains in Bosnia and Herzegovina.

Čvrsnica / Hajdučka vrata — spectacular, but requires more serious preparation.

30. What beaches / lakes / picnic areas do you recommend?

By cities:

Sarajevo and surroundings:

Vrelo Bosne — a family outing and walk.

Boračko Lake — popular for swimming and weekend trips, although it is further from Sarajevo.

Jablanica Lake — good for summer activities and weekends.

Banja Luka and surroundings:

Krupa na Vrbasu — a very good combination of water, nature and restaurants/picnic areas.

Vrbas and the Tijesno Canyon area — rafting, swimming at local locations and outdoor activities.

Balkana near Mrkonjić Grad — a popular picnic spot and lake for summer days.

Mostar / Herzegovina:

Blagaj and Buna — one of the most famous picnic spots.

Buna/Bunica — local places for summer vacations by the water.

Jablanica Lake — easily accessible from Konjic/Jablanica.

Neum — the only sea coast in Bosnia and Herzegovina.

31. Which gyms do you recommend?

Sarajevo:

Fit4Life Sarajevo— a modern gym in Ilidža, open from 06:00 to 23:00 on weekdays and has very good user ratings on FitPass. (fitpass.ba)

Program— large gym within the Koševo stadium, more than 1,000 m², long opening hours until midnight and a wide selection of fitness/cardio equipment. (fitpass.ba)

ALL IN Fitness— especially interesting if you want more than a classic gym because in addition to fitness, it has group training, sport climbing, and martial arts activities. (fitpass.ba)

Banja Luka:

4Life Borik— about 1,200 m² of space, more than 70 fitness units, group training, sauna and additional facilities. (fitpass.ba)

4Life Teapot— a newer center of about 950 m² with modern equipment and long working hours. (fitpass.ba)

Blue Line Fitness & Wellness— a good option if you want sauna/spa facilities along with your workout. (fitpass.ba)

Mostar:

Perfect Fit— a large fitness & wellness center in Opine, with a gym, pilates, yoga, functional training, kickboxing and a wellness/sauna zone. ([Perfect Fit](https://perfectfit.ba))

YOUR GYM— a classic fitness center on Rondo with a gym and group programs. (fitpass.ba)

For a budget option, there is also **SCM Gym**, which is open to citizens, not just students. ([Student Center Mostar](https://studentcentermostar.ba))

32. Which mobile operators do you recommend and can I be a postpaid user as a resident?

The three main mobile network operators in BiH are:

- **BH Telecom**
- **m:tel**
- **HT Eronet**

All three have postpaid/prepaid packages. BH Telecom currently offers Extra postpaid packages to individuals and legal entities, while m:tel has introduced a new generation of Prepaid packages such as Lite, Go, Pro, Mega and Prime since May 2026. ([BH Telecom d.d. Sarajevo](https://bhtelecom.ba))

It is safest to bring:

- passport;
- valid BiH residence document;
- address/contact details;
- any additional documentation requested by the operator.

The operator may apply its own commercial/credit assessment or request additional collateral.

For someone who has just arrived in BiH, **prepaid is the simplest initial solution**, and after settling in, he can check the postpaid offer.

33. Where to buy a laptop/computer, and where to take the old one for repair?

Sarajevo:

Genelec has stores on Lozionicka and Dobrinja and sells laptops, computers, components and peripherals. It also has its own service center for diagnostics and repairs. ([Genelec](#))

Imtec is a particularly good option for service: for diagnostics and repairs of laptops and desktops in and out of warranty, system installation, upgrades and data recovery. Authorized service centers include Sarajevo. ([Imtec web shop](#))

Banja Luka:

Genelec has a branch in Mercator, [Serbian Army Boulevard 8](#). ([Genelec](#))

Didakta sells laptops, computers and components and has its own service that performs diagnostics, OS installations, data recovery, upgrades and computer cleaning. ([Didakta | Top-notch gaming equipment and more!](#))

Mostar:

Genelec has two branches — Mercator and Vila Neretva — along with the company's central service system. ([Genelec](#))

There is also a wider selection of local IT stores for shopping; before we add additional Mostar services to the final directory, I would check which ones are actually active and which ones repair devices purchased from other sellers.

34. Which agency do you recommend for my company's accounting?**Sarajevo:**

Markart d.o.o. — especially relevant for foreign founders as it cites experience with international companies and communication in Bosnian, English and German. Provides accounting, payroll, tax and business consulting.

Capital d.o.o. — accounting, tax consulting and business/startup support.

Banja Luka:

For a local directory, we have starting options like Profi Nova and DConsulting, but before we mark someone as "recommended for foreigners," I would specifically check whether they work in English and have experience with foreign-owned companies.

Mostar:

Account provides accounting and business consulting; a local alternative is TIPS d.o.o.

For a foreign founder, the most important thing is not just the price. Before engaging, ask yourself:

Da li vodite foreign-owned companies?

Do you work in English?

Do you cover payroll?

VAT/PDV?

Cross-border invoices?

Withholding tax?

Annual financial statements?

Can you coordinate with a lawyer on immigration/company issues?

35. What insurance do you recommend for residents?

Health insurance for residence application;

- voluntary private healthcare;
- car insurance;
- apartment/house insurance;
- travel insurance;
- life insurance.

Among the larger companies with a broad portfolio in BiH are: **UNIQA, Triglav and GRAWE**, along with other significant domestic and international insurers.

Sarajevo / FBiH:

Triglav Insurance has formally approved conditions for voluntary health insurance, which covers the contracted costs of health and related services. (triglav.ba)

UNIQA also offers voluntary health insurance, in addition to other types such as vehicle, property, accident and assistance. (unika.ba)

Banja Luka / RS:

UNIQA also operates through a branch in Banja Luka and has health, voluntary health, auto, property and other types of insurance in its registered portfolio. (unika.ba)

Mostar:

DIG has a branch office in Mostar and a portfolio that includes life, accident, property, motor vehicle and travel health insurance. ([GRAWE Sarajevo](http://grawe-sarajevo.ba))

For a resident who purchases a policy, it is primarily for **temporary residence**, the most important question is not “which company is the best”, but:

Does this particular policy meet the SPS requirement for my residence basis?

This should be confirmed before purchasing, as quality private health insurance and a document that the SPS accepts for a particular immigration procedure are not necessarily the same issue.